

ReliableTech

Your Monthly Source of Trustworthy Tech Insights

Is it time for a change?

Welcome back to Reliable Tech: your trusted companion for the digital journey.

Now that spring is here – and the weather is finally starting to get a little better – here at Reliable, we've been thinking a lot about change. We know that big changes can be disruptive, so in this April edition, we want to focus on some smaller changes that can have big, positive impacts on businesses. More specifically, we want to explore ways that organisations can improve on what they already have, uncovering new opportunities to squeeze even more value out of existing processes.

Interested? Then read on to find out more!

Unearthing additional features & functionality

Working with businesses all over the UK, there's something that we see time and time again: organisations using a few select features within their software, but leaving many others untouched. Of course, in some situations, the unused features may not be required. But in others, these additional features could help businesses improve, without requiring any new implementations.

A perfect example is Microsoft Copilot. Integrated into the Microsoft 365 suite, it's there and it's ready to use. Yet a lot of businesses aren't embracing it. Why? One of the biggest reasons is that they just don't know enough about it to understand how to use

it, or understand how it could help. Sound familiar? [Check out our Microsoft Copilot simple summary to see how it could help your business.](#)

In The Real World... When the Brentford Football Club Community Sports Trust was unable to support youngsters in person during lockdown, they came to us for support & advice. As they were already using Microsoft 365, we helped them embrace more of M365's capabilities including Teams, SharePoint, and VoIP.

[Read more >](#)

Did you know...

... that the average employee goes through 10 significant business changes every year? It's no wonder 'change fatigue' is becoming a major challenge. Perhaps it's time to look into ways we can improve on what we already have, rather than introducing more and more big, disruptive changes.

Bridging gaps

As organisations continue to grow and develop – and as technology becomes an integral part of day-to-day operations – many businesses are now working to build their own in-house tech teams. That's great! But the problem is that these tech teams are often small, and unable to handle all aspects of digital health. The good news is that improvements can be made with small, simple changes.

Rather than introducing massive organisational change, businesses can look into supplementing what they already have with a specialist outsourced partner that bridges the gap. A great example here is CISO as a Service; a dedicated solution that provides existing tech teams with access to the knowledge and support of an experienced Chief Information Security Officer.

Recent & Upcoming Events



Big Success at the Reliable Copilot Workshop

A huge thank you to everyone who joined us at the Lansdowne Club in London on 27th March. What an afternoon! During our demonstration, we introduced a number of businesses to Microsoft Copilot for the first time, as well as helping existing users understand how to get even more value from their software. It was fantastic to see confidence growing as participants became more familiar with using AI assistance, and it was a brilliant opportunity to get to meet some of you. We hope you enjoyed it!

Missed out? Don't worry! [You can watch the replay here.](#)

Join Our M365 Copilot Introduction Webinar

We're thrilled to announce that Reliable has been chosen as one of just a few select partners in the UK tasked with helping businesses understand the impact of Microsoft Copilot. As part of this, we'll be hosting a webinar to offer a simple, easy-to-understand overview of Copilot's features and functionality. If you've been thinking about embracing Copilot, this is a great way to see if it's right for you. Our very own Matt Scahill will be joined by Partner Engagement Manager Rebecca Spratley and Security Specialist Candy Keen for the hour-long event on 3rd May.

[Register now to secure your spot.](#)

Eager For More?

We'll be back next month with the latest edition of **Reliable Tech**.

Can't wait? want to know more, contact your Reliable Account manager or contact us below



Inspirational quote of the month

"The world hates change, yet it is the only thing that has brought progress."

Charles F. Kettering



Top Tech Tips

Every month, we ask the Reliable team for their top tech tips to share with businesses.

1. Avoid 'just because' tech

When you hear about the latest tech, it's natural to want to grab onto it. Especially if your competitors are bragging about it. Instead, it's better to assess solutions against your own company needs, policies and culture. 'Just because' tech is exacerbating change fatigue. Sometimes, you might find you have what you need at your fingertips, without needing to introduce big changes.

2. Can't find it? Build it

There are always going to be times when you can't find a 'perfect' solution to your problem. Rather than settling for second best, why not build what you need yourself? While it may sound like a daunting task, no-code and low-code tools like Microsoft Power Platform can help. The idea is that anyone – regardless of their technical ability – can develop custom apps to support business needs.