JULY 2025

Reliable Tech

*Your Monthly Source of **Trustworthy Tech Insights***



Welcome!

It's time for another edition of Reliable Tech – your handy roundup of all the practical insights, smart tool recommendations, and expert advice that the Reliable team have shared over the past month.

We've been busy throughout June, sharing new guides designed to help businesses get to grips with one of the biggest challenges – and greatest opportunities – in tech today: the modern workplace.

Why the focus? Because how we work has changed, and it's clear that keeping up means having systems and support in place that are just as flexible, reliable, and future-ready as your team.

Let's take a look at what's been going on.

What is a 'Modern Workplace'?

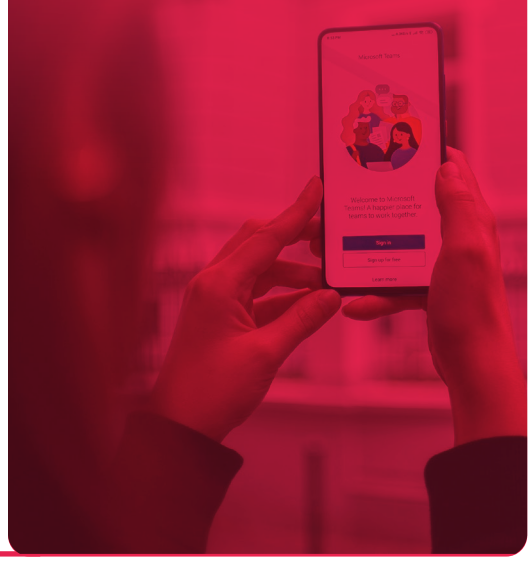
If you're rethinking how your team works, you're not alone. From flexible hours to hybrid setups, the workplace is evolving fast, and smart businesses are evolving with it. A modern workplace is one designed to keep up with these changes, making it easier to work in ways that meet today's needs. Our recent blog post introduces modern workplace solutions that deliver results in the real world, and we've also explored how they drive productivity and employee satisfaction at the same time.

What tools do you actually need?

Different requirements require different tools when it comes to tech. However, there are a number of smart tools that can help teams stay connected, focused, and in control, making them excellent additions to any modern workplace.

Did you know...

Microsoft's Modern Workplace solution is made up of a range of tools for businesses to utilise, covering everything from Microsoft 365 to Teams, SharePoint, Azure Active Directory, and more.



The best tools are the ones that align with current workplace trends, facilitating improved processes and fully supporting employees as they operate in ways that work for them.



Supporting your Modern Workplace

Having the right setup is one thing, but making sure it runs smoothly every day is where the real value lies. That's where we come in! Head on over to our blog to learn more about how we deliver effective modern workplace support to keep everything running smoothly, and understand why our customers keep coming back to us once they experience the benefits of support done right.

Fact!

A 2024 Gartner report shows that poor tech support is one of the biggest factors driving tool choice regret. Statistics like this highlight just how important it is to ensure you have the best possible support in place, ensuring you're able to make full use of your modern workplace solutions.

Eager For More?

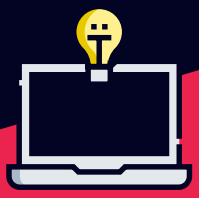
We'll be back next month with the latest edition of Reliable Tech..

Eager to learn more about how Reliable Networks can help your business? Visit our website for detailed case studies or contact us for a personalised consultation. We're here to support your tech needs!

Powerful quote of the month

"The modern workplace requires companies to meet new employee expectations, connect a more distributed workforce, and provide tools to create, innovate, and work together to solve business problems."

Kurt DelBene, former Executive Vice President of Corporate Strategy, Microsoft



Top Tech Tips

Every month, we ask the Reliable team for their top tech tips to share with businesses.

1. **Consider support from day one:** Support shouldn't be reactive. Embed it into onboarding, remote working setups, and day-to-day processes. This way, issues are handled before they become blockers.
2. **Audit Wi-Fi coverage:** Modern workplaces need seamless connection across hot desks, meeting rooms, and quiet zones. Don't assume that your signal is equal everywhere; test it to fix gaps and reduce frustration.
3. **Schedule proactive check-ins:** Every few months, ask your team what's working and what's not. You'll uncover gaps, underused tools, and opportunities to streamline workflows even further.