

# Solution Catalogue

For Hospitality



# Why Reliable Networks?

Choosing the right IT partner is crucial. When a partner shares your vision and has a passion for delivering excellent service and customer experience, giving your business what it needs to be more efficient.

# Solutions Overview

Managed IT Support and Cyber Security services tailored to your requirements delivered and managed by industry experts





# Support

- Dedicated & Shared Service Desks
- Extensive Site Documentation
- IT Strategy & Roadmap
- Remote & Onsite Support
- Proactive Management & Monitoring

We have a range of support services specifically designed for the hospitality industry including co-managed services for businesses with their own internal IT team and fully managed outsourced services for those who don't or prefer to work with a specialist.

# About

# Reliable Networks

- Founded 2004
- Located in Central London
- Referenceable Experience
- Microsoft Gold Partner
- Cyber Essentials Certified
- ISO 27001 Certified





# Cyber Security

- Cyber Essentials & PCI
- Credential Monitoring
- Data Protection
- Phishing Protection
- System Monitoring & Patching
- Compliance as a Service
- Supply Chain

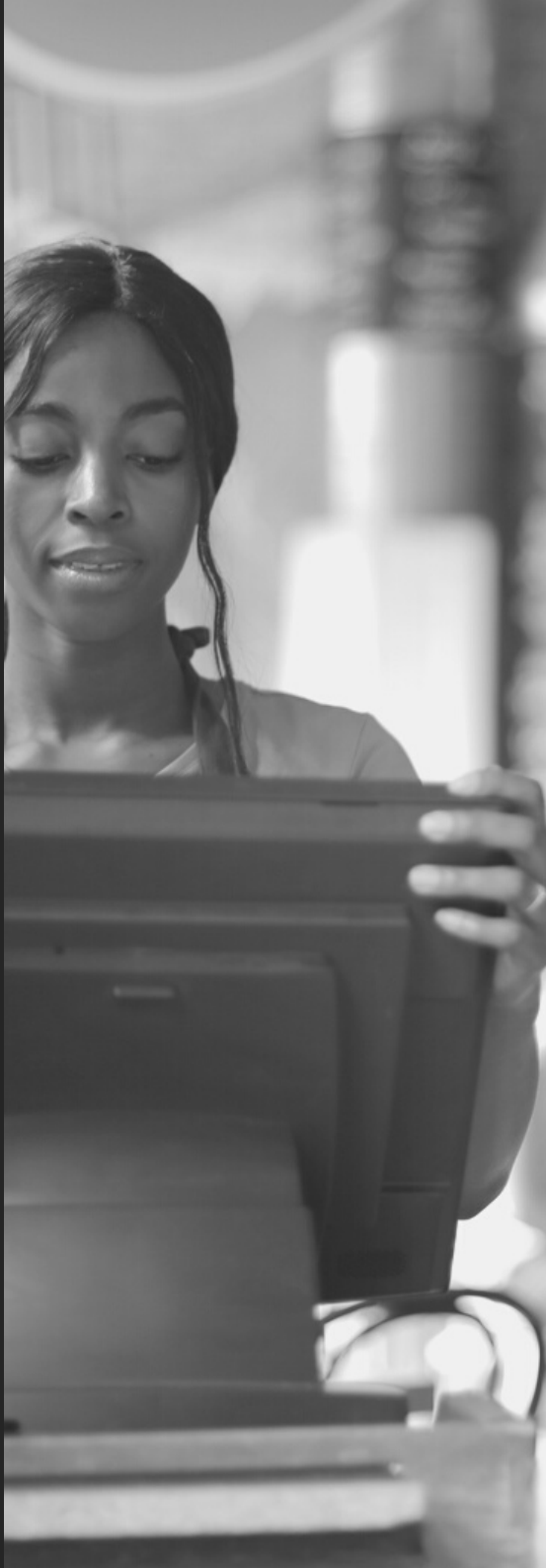
Solutions to protect customer/member and internal business systems and data. We have a wide range of services from next-generation anti-virus and advanced log monitoring to full 24x7 security operations centre, incident monitoring and response.

# Site Openings

- Project Management
- Circuit Provisioning
- Site Surveys
- Project Management
- Install & Go-Live Support
- Site in a Box

Experienced in the planning and management of new site openings, and working with third parties we can also work with clients to build a 'Site-in-a-Box' for improved budgeting and rollout of new sites as you open them!





# Vendor Management

- Escalations, Triaging & Collaboration
- Single Point of Contact
- Simplified User Experience
- Increased Employee Efficiency
- Reduces Complexity

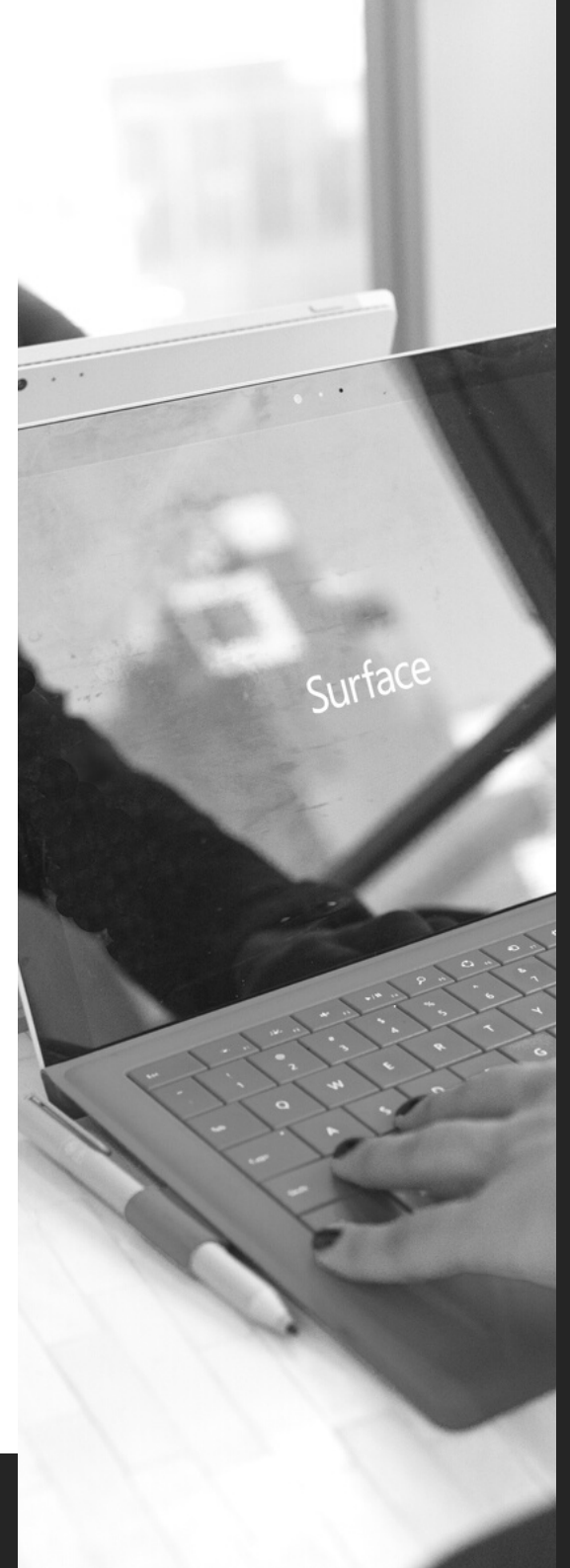
We help Hospitality businesses focus on the right things by working with and where required managing third-party technology vendors and suppliers to further simplify and streamline management and support.



# Mircosoft 365

- Secure Score Monitoring, Advisory & Remediation
- Complete Microsoft 365 Backup
- Dedicated Support
- Enhanced Security & Compliance
- Advanced Filtering & Archiving
- Managed Migrations of all Data and Email

We help clients keep abreast of the continuous innovation of Microsoft 365, ensuring they are making the best use of the features they are paying for and that they are set up and configured in line with best practices in addition to their own specific requirements.





# Next Gen IT Service Desk

- 8x5 and 24x7 Service Options
- Additional Cyber Security included as standard
- Seasonal & Event Rampup Cover
- Dedicated Account Management
- Advanced Reporting

We're proud of our support services and our clients rave about it too! We've taken support to the next level and included essential security as standard, this removes the complexity of multi-point products and provides an integrated solution to your business.

# Services Summary

## IT Support

- Remote IT Service Desk
- Onsite Support
- Out of Hours Support
- Project Management
- Advanced Reporting
- Microsoft 365

## Cyber Security

- Cyber Essentials
- PCI Compliance
- Pen Testing
- Vulnerability Scanning
- Next-Gen Anti Malware
- SIEM

## Cloud

- Microsoft Azure
- Cloud Readiness
- Cloud Migrations
- Microsoft 365
- Business Intelligence
- Managed Backup & DR

## Communications

- Microsoft Teams
- UCaaS
- Call Recording
- Call Centre Software

## Connectivity

- SD-WAN
- Leased Lines
- Fibre
- MPLS

## Other Hospitality

- Managed Print
- Guest Wi-Fi
- EPOS
- PDQ
- Supply Chain

# Lets Get Social

Connect with us on

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Facebook [@ReliableNetworksUK](#)  
Twitter [@reliable365](#)



# Wrap Up

Thanks for reading if you would like to discuss your hospitality IT requirements in more detail please get in touch.



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Option 2



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