



Reliable x



Enhancing Member Experience with Dynamics 365

Workshop

OVERVIEW

Event Type

Webinar

Date & Time

Friday 11th April
11:00 - 12:00

Event Type

Roundtable Education +
Discussion

Speakers on the day

- Reliable
- Pax8
- Cloud9

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Enhancing Member Experience with Dynamics 365

SESSION 1

Welcome, Introductions 5mins

*Presented by Reliable,
Pax8, and Cloud9*

Brief introduction and
overview of Dynamics
365 tailored for the
hospitality industry.

SESSION 2

Enhancing Member Experience with Dynamics 365 10mins

Presented by Cloud9

Discussing how Dynamics 365 can improve
member experiences, including 3rd party
tool integration, food & beverage booking,
membership renewals and marketing
functionality within CRM.2023 and things
to consider

SESSION 3

Improving Backend Operations with Business Central 10mins

Presented by Pax8

Focus on enhancing
backend operations with
Business Central, including
day-to-day management
improvements.

SESSION 4

Deployment & Management of Services 10mins

Presented by Reliable

How to deploy and manage your
member experience services.

SESSION 5

Q&A Session 10mins

Hosted by Reliable

Open floor for attendees
to ask questions and
get answers from the
experts.

SESSION 6

Incentive for Attendees 5mins

Presented by Reliable

A funded assessment for all
attendees, which includes a
deployment discovery session
with a Dynamics365 consultant.